WHAT IS CLAIMED IS:

1 1. A method of unbinding a ticket identifier from
2   security features included on an electronic ticket,
3   said method comprising:
4   receiving an unbind request from a requestor, the
5   unbind request including the ticket identifier
6   corresponding to the electronic ticket;
7   determining whether the unbind request is authorized
8   by the customer; and
9   unbinding the security features from the ticket
10   identifier in response to determining that the
11   unbind request is authorized.

1 2. The method as described in claim 1 wherein at least
2   one of the security features is selected from the
3   group consisting of a photograph of the customer, a
4   customer signature, a digital signature corresponding
5   to the customer, a fingerprint, and a description of
6   the customer.

1 3. The method as described in claim 1 wherein the
2   determining further comprises:
3   receiving an encrypted data packet that has been
4   encrypted using a private key corresponding to
5   the customer; and
6   deciphering the encrypted data packet using a stored
7   public key corresponding to the customer.

1 4. The method as described in claim 1 further comprising:
2   determining whether the electronic ticket can be
3   transferred; and

4   unbinding the security features from the ticket
5   identifier in response to determining that the
6   ticket can be transferred; and
7   returning an error message to the requestor in
8   response to determining that the ticket cannot be
9   transferred.

1   5. The method as described in claim 1 further comprising:
2   receiving a binding request from a second requestor,
3   the binding request including a second ticket
4   identifier and one or more security features
5   corresponding to the second requestor;
6   determining whether the second ticket identifier is
7   currently bound to stored security features; and
8   binding the second ticket identifier to the second
9   requestor's security features in response to
10   determining that the second ticket identifier is
11   not currently bound to stored security features.

1   6. The method as described in claim 5 further comprising:
2   sending ticket information to the second requestor in
3   response to the binding, the ticket information
4   including a ticket layout.

1   7. The method as described in claim 6 further comprising:
2   receiving a printed ticket from the second requestor,
3   the printed ticket formatted according to the
4   ticket layout, the printed ticket including the
5   ticket identifier and the second requestor's
6   security features.

1   8. The method as described in claim 1 further comprising:
2   verifying the requestor, the verifying including:

3   receiving a secret identifier from the requestor;

4   and

5   comparing the secret identifier with a stored

6   secret identifier corresponding to the

7   requestor.

1   9.   An information handling system comprising:

2   one or more processors;

3   a memory accessible by the processors;

4   a network interface for communicating with other

5   information handling systems;

6   one or more nonvolatile storage areas accessible by

7   the processors; and

8   an electronic ticketing tool for unbinding a ticket

9   identifier from security features, the electronic

10   ticket tool including:

11   means for receiving an unbind request from a

12   requestor, the unbind request including the

13   ticket identifier corresponding to the

14   electronic ticket;

15   means for determining whether the unbind request

16   is authorized by the customer; and

17   means for unbinding the security features from

18   the ticket identifier in response to

19   determining that the unbind request is

20   authorized.

1   10.   The information handling system as described in claim

2   9 wherein the means for determining further comprises:

3   means for receiving an encrypted data packet that has

4   been encrypted using a private key corresponding

5   to the customer; and

6   means for deciphering the encrypted data packet using

7   a stored public key corresponding to the

8   customer.

1   11.   The information handling system as described in claim

2   9 further comprising:

3   means for receiving a binding request from a second

4   requestor, the binding request including a second

5   ticket identifier and one or more security

6   features corresponding to the second requestor;

7   means for determining whether the second ticket

8   identifier is currently bound to stored security

9   features; and

10   means for binding the second ticket identifier to the

11   second requestor's security features in response

12   to determining that the second ticket identifier

13   is not currently bound to stored security

14   features.

1   12.   The information handling system as described in claim

2   9 further comprising:

3   means for verifying the requestor, the verifying

4   including:

5   means for receiving a secret identifier from the

6   requestor; and

7   means for comparing the secret identifier with a

8   stored secret identifier corresponding to

9   the requestor.

1   13.   A computer program product stored on a computer

2   operable medium for unbinding a ticket identifier from

3   security features included on an electronic ticket,

4   said computer program product comprising:

5   means for receiving an unbind request from a

6   requestor, the unbind request including the

7   ticket identifier corresponding to the electronic

8   ticket;

9   means for determining whether the unbind request is

10   authorized by the customer; and

11   means for unbinding the security features from the

12   ticket identifier in response to determining that

13   the unbind request is authorized.

1   14.   The computer program product as described in claim 13

2   wherein at least one of the security features is

3   selected from the group consisting of a photograph of

4   the customer, a customer signature, a digital

5   signature corresponding to the customer, a

6   fingerprint, and a description of the customer.

1   15.   The computer program product as described in claim 13

2   wherein the means for determining further comprises:

3   means for receiving an encrypted data packet that has

4   been encrypted using a private key corresponding

5   to the customer; and

6   means for deciphering the encrypted data packet using

7   a stored public key corresponding to the

8   customer.

1   16.   The computer program product as described in claim 13

2   further comprising:

3   means for determining whether the electronic ticket

4   can be transferred; and

5   means for unbinding the security features from the

6   ticket identifier in response to determining that

7   the ticket can be transferred; and

8   means for returning an error message to the requestor

9   in response to determining that the ticket cannot

10   be transferred.

1   17. The computer program product as described in claim 13

2   further comprising:

3   means for receiving a binding request from a second

4   requestor, the binding request including a second

5   ticket identifier and one or more security

6   features corresponding to the second requestor;

7   means for determining whether the second ticket

8   identifier is currently bound to stored security

9   features; and

10   means for binding the second ticket identifier to the

11   second requestor's security features in response

12   to determining that the second ticket identifier

13   is not currently bound to stored security

14   features.

1   18. The computer program product as described in claim 17

2   further comprising:

3   means for sending ticket information to the second

4   requestor in response to the binding, the ticket

5   information including a ticket layout.

1   19. The computer program product as described in claim 18

2   further comprising:

3   means for receiving a printed ticket from the second

4   requestor, the printed ticket formatted according

5   to the ticket layout, the printed ticket

6   including the ticket identifier and the second

7   requestor's security features.

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1   20.  The computer program product as described in claim 13
2        further comprising:
3        means for verifying the requestor, the verifying
4             including:
5             means for receiving a secret identifier from the
6                  requestor; and
7             means for comparing the secret identifier with a
8                  stored secret identifier corresponding to
9                  the requestor.
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